North Dakota Pharmacy **Collaboration to Improve Vaccine** Administration

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Health & Human Services

Be Legendary.

Background - North Dakota Immunization Information System (NDIIS)



Web-based version first established in 1996.

Lifespan system that includes records for 100% of ND residents, including all adults 19 and older.

99% of doses are entered within 30 days of administration and 90% of doses are entered within 1 day.

More than 80% of all data comes in electronically via HL7 interfaces and 84% of all interfaces are fully bi-directional



Background – ND Pharmacies

There are 175 community pharmacies operating in North Dakota Pharmacies can administer all ACIP recommended immunizations to anyone 3 years and older

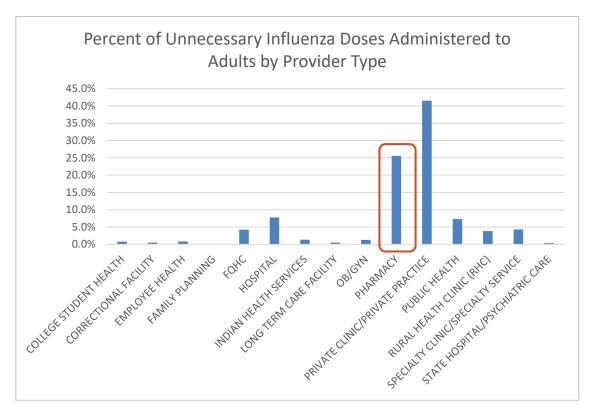
170 pharmacies are set up in the NDIIS 121 pharmacies have submitted administered immunizations to the NDIIS in 2023

ND pharmacies administer 22% of all doses to adults 83 pharmacies submit data electronically via HL7 (submission only)



Challenges With Pharmacies

- Pharmacy interfaces are not bi-directional
- Pharmacy providers are not fully leveraging the NDIIS to view patient vaccination histories and forecasts
 - Article ND published in *Journal of Public Health Management and Practice* identified pharmacies as provider group responsible for administering the second highest volume of unnecessary immunizations to adults.





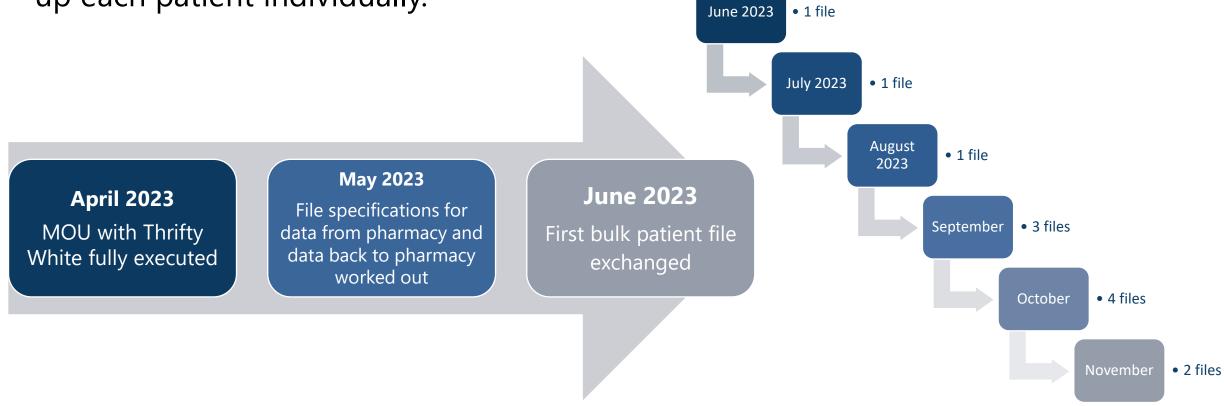
Local Pharmacy Chain

- Thrifty White is a group of 34 individual pharmacy locations spread out across the state
 - Administer 32% of all pharmacy doses across the state
 - Administer 7% of all doses to adults
 - Were an important partner during pandemic, receiving direct Federal vaccine allocations and vaccinating LTC facilities
 - Have been interoperable with the NDIIS since 2014



Collaboration Project

 Project Goal: The ability for Thrifty White to mass upload patient immunization histories from the NDIIS into their pharmacy system so staff do not have to look up each patient individually.



Process

- Pharmacy contact sends file with all pharmacy patients to the NDIIS via secure FTP Step 1
 - File from pharmacy includes patient name, birthdate, and address
 - NDIIS staff extract patient and vaccination data from the IIS
 - Use SAS to match pharmacy patient list to NDIIS data
 - Exact match on first name, last name, and birthdate (75-80% match rate)

Step 3

Step 4

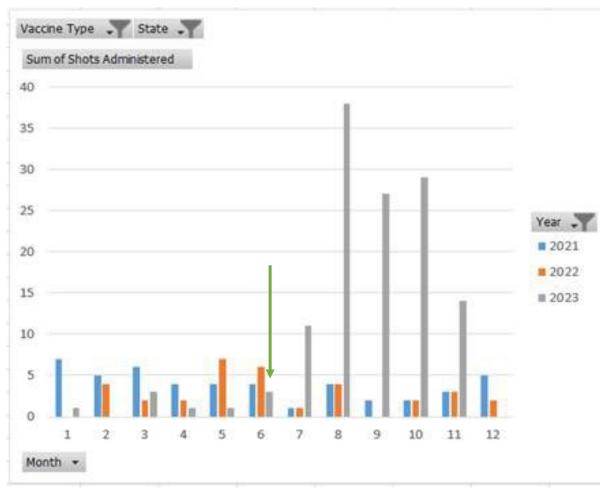
Step 2

- SAS code generates data for the pharmacy that includes all immunizations from matched patient IIS records
 - routine immunizations, seasonal influenza, and COVID

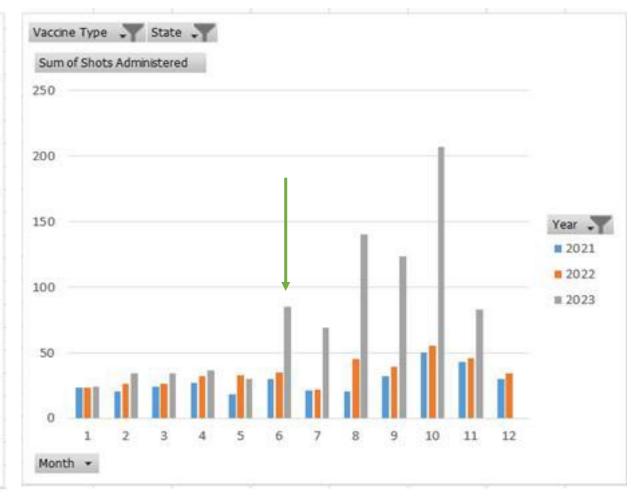
• List of pharmacy patients with their IIS immunization records sent back to the same pharmacy contact via secure FTP

Results (from Thrifty White)

Hepatitis B

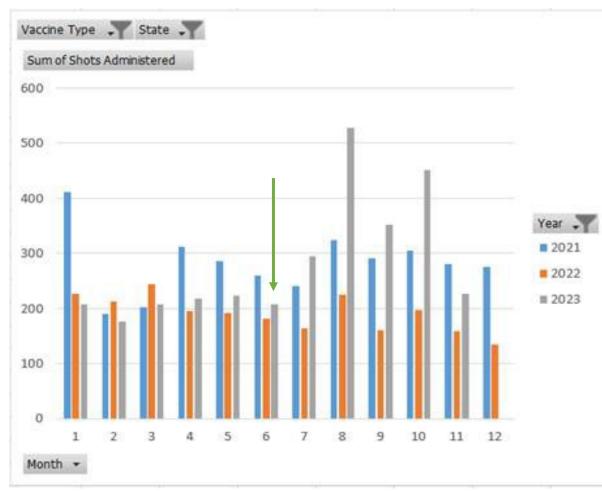


Pneumococcal

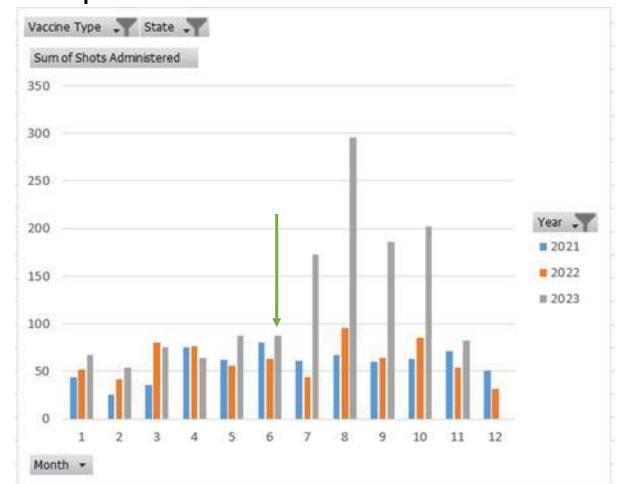


Results (from Thrifty White)

Zoster

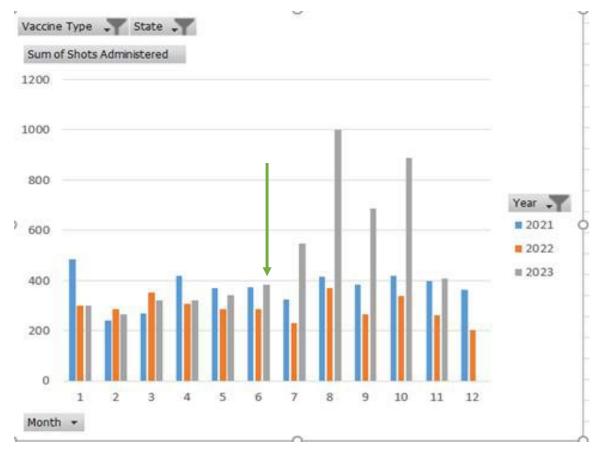


Tdap

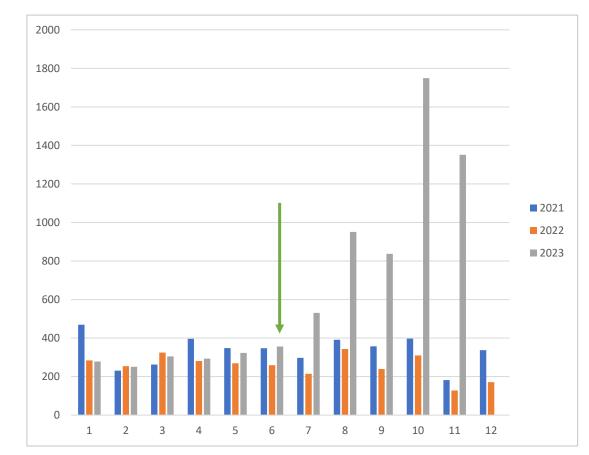


Results (from NDIIS)

Total Routine Doses (Thrifty White)



Total Routine Doses (NDIIS)



What's next

- In September 2023, NDIIS team completed project with North Dakota Pharmacy Association (NDPA) to automate the bulk query process
- NDPA is currently piloting the process with three pharmacies (not part of Thrifty White)
- NDHHS is working with NDPA to survey pilot sites about experience with new process
- NDPA will continue to promote new process with additional member pharmacies in 2024
- Will move Thrifty White to the automated API process in 2024

- Member pharmacies can upload patient list to NDPA system
- NDPA system sends bulk query via API to the NDIIS
- NDIIS returns patient vaccination history and forecast via same API
- Pharmacy can export patient information from NDPA system



Huge Thanks to:

★ **Thrifty White pharmacy** for partnering with NDHHS to improve public health in North Dakota and for their willingness to share their doses administered data.

Thank You!

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